

Omantel Sehati - Privacy Policy

Effective Date: 1st April, 2023

At Omantel, we value your privacy and keep the application users informed about the information that is collected about them and how it is used and processed.

This Privacy Policy explains:

- 1) The information that is collected about you.
- 2) Purposes of using your personal information and legal basis.
- 3) Retention of your personal information.
- 4) Disclosures of personal information.
- 5) Where is your personal information stored and what are your rights.
- 6) Contact us

INITIAL EXPLANATORY NOTE

Capitalized terms not otherwise defined in this Privacy Policy shall have the meaning ascribed to such terms in the [Terms and Conditions](#). We recommend you to read this Privacy Policy together with our Terms and Conditions in order to better understand the rules governing the use of our Application and Services.

We may update this Privacy Policy from time to time. When we update the Privacy Policy, we will revise the "Effective Date" date above and post the new Privacy Policy.

1) Which information is collected about you

- a) Information provided by you when setting-up your account. You will need an account to use and access our Application and use our Services.
- b) Data from your mobile device. We may require confirmation from features that rely on the access and use of additional information acquired by your mobile device or require access to certain services on your mobile device that will enhance your experience with our Products but are not required to use the Services. Before we access this information or these features from your mobile device, we will ask for your permission. If you provide such permission, the information will be collected for the specific purposes explained at the time we ask for your permission.
- c) You sign up and log in to the Services using accounts you created with third-party products and services, such as Google, Apple, or FitBit (collectively, "Third-Party Accounts"). When you access the Services with Third-Party Accounts, the Service will collect information that you have agreed to make available such as your name, email address, profile information and preferences. These information is collected by the Third-Party Account provider and is provided to us under their privacy policies. You can generally control the information that we receive from

these sources using the privacy controls in your Third-Party Account. We are not responsible in any way for the content or the privacy practices of these sources.

- d) Data from your HealthKit or GoogleFit or Fitbit: The Third Party Accounts will provide to the Service the following data: Weight, Height, Activity Level, Exercise time, Calories, Stand time, Steps, Heartpoints, Workouts.
- e) Personal data that is provided by you through the Third Party Accounts only to calculate the initial daily targets includes:
 - i) Year of Birth
 - ii) Weight
 - iii) Height
 - iv) Gender

2) Purposes of using your personal information and legal basis

Omantel uses the information collected through our Application and Services to (i) identify Users; (ii) send Users notifications regarding important news involving the Application and Services, like updates or modifications to the Terms of Use, (iii) notify Users about events related to the application and services themselves, (iv) generate reports, and (v) to process your inquiries or requests.

The following information from Application generated data is periodically reported:

- o List of Users;
- o Each user's daily targets and accomplishments;
- o Each user's monthly activity goal and achieved goal (the number of stars earned):
 - o Program population level information (meaning non-personally identified information) illustrating program engagement and accomplishments.

If you contact us regarding identity theft or some other form of unauthorized use of the application and services, we may disclose pertinent information to law enforcement agencies and other third parties with responsibility and authority.

At all times, however, we reserve the right to disclose information where required by law or to comply with valid legal process (such as a search warrant, subpoena or court order), to protect our rights or property, including without limitation in the event of a transfer of control of or substantially all of its assets, or during emergencies when safety is at risk.

We are entitled to use your personal information based on (i) our legitimate interest such as to protect our legal rights and interests, to the extent that your interests or your fundamental rights are not overridden; (ii) your consent to do so for a specific purpose; (iii) to process your data to comply with a legal obligation; or (iv) to process your data for the performance of a contract.

3) Retention of your personal information

Your personal information will be retained for as long as necessary to fulfill the purposes for which it was collected or as necessary to comply with our legal obligations, resolve disputes, and maintain appropriate business records. Once the purpose has been fulfilled your personal information will be retained and blocked up due to the possibility of legal and governmental requirements and until their status of limitations have run out.

4) Disclosures of personal information

Your personal information may be shared with:

- Service providers. We share information with other companies that we engage to provide services for us or to provide services on our behalf, following our instructions and in accordance with the terms of this Privacy Policy. These services contribute to improving or facilitating transactions. These service providers have access to the information that is necessary for them to provide the services they were hired to provide, and they cannot use that information for purposes other than those agreed to with Omantel.
- Business partners. We share information with companies that have a collaboration or alliance relationship, and that help us develop or improve our activities and to fulfill the purposes indicated above, with the purpose of offering promotions, products and services of these companies or co-branded.
- Public authorities. We share information with administrative and judicial authorities that, exercising their power, require information from us, the companies that belong to our corporate group, our service providers and/or our business partners, even if there is no executive or judicial order or citation to that effect, with the purposes of: (a) collaborating in an investigation and reporting fraud, piracy, violations of intellectual or industrial property rights or any other unlawful act, as well as any activity or circumstance that could result in legal responsibility for Omantel and/or its users; (b) safeguarding a public interest, procurement or administration of justice, acknowledgement, exercise or defense of a right in a judicial or administrative process, and/or the resolution of disputes; and (c) compliance with any applicable law, regulation or legal provision, or with any well-founded and justified requirement from a competent authority.
- The information collected can be assigned or transferred to a third party for the fulfillment of the purposes indicated in this Privacy Policy in the manner established in this Privacy Policy and applicable law.

5) Where is your personal information stored and which are your rights?

We value the information that you choose to provide and will take reasonable steps to protect your personal information from loss, misuse or unauthorized alteration. We ensure the privacy and confidentiality of that information.

Storage of the Information. All of the information collected through the Application and Services but not by Omantel is stored on secured servers, to protect against unauthorized use and access which are located in the United States of America.

Irrespective of which country you live in, you authorize us to transfer, store, and use your information in the United States. In some of these countries, the privacy and data protection laws and rules regarding when government authorities may access data may vary from those in the country where you live.

Your access rights. You can exercise your rights, of access, rectification, cancellation and /or opposition regarding your personal information, directly by email to the following address: dpo@omantel.om

6) Contact us.

If you have any questions regarding this Policy, please contact us at dpo@omantel.om.